

Oregon Workers' Compensation Quick Reference

Issue/question	Where to find information	How to contact/locate information
General information about Oregon workers' compensation	Workers' Compensation Division (WCD) website	wcd.oregon.gov
Locate employer coverage information	Proof of coverage search page or contact WCD Employer Compliance Unit	https://www4.cbs.state.or.us/exs/wcd/cov/ Phone: 503-947-7814 Fax: 503-947-7718
Determine if a worker has an open claim or is enrolled in a managed care organization (MCO)	Contact the insurance company	You can find insurer contact information on the proof of coverage search page: https://www4.cbs.state.or.us/exs/wcd/cov/
MCO questions	Contact the MCO	Active certified MCOs: http://wcd.oregon.gov/medical/Pages/mco.aspx
Billing information, medical fee disputes, sanctions, and where to find Form 2842	Contact WCD Sanctions and Medical Resolution Team	http://wcd.oregon.gov/medical/Pages/dispute-resolution.aspx Phone: 503-947-7606 Fax: 503-947-7629
Information about pending disputes	Contact WCD Medical Resolution Team support	Phone: 503-947-7606

Issue/question	Where to find information	How to contact/locate information
Verify interpreter certification	Oregon Health Authority	hciregistry.dhsoha.state.or.us/search
Verify provider certification or become an Oregon workers' compensation certified provider	WCD provider certification	wcd.oregon.gov/medical/Pages/certification.aspx
Oregon workers' compensation fee schedules	Oregon Max Pay Calculator	www4.cbs.state.or.us/ex/wcd/maxpaycalc/
Oregon Medical Fee and Payment rules	Oregon Administrative Rules Division 009	wcd.oregon.gov/laws/Pages/Rule.aspx?r=009
Oregon Medical Services rules	Oregon Administrative Rules Division 010	wcd.oregon.gov/laws/Pages/Rule.aspx?r=010
Other claims information	Contact the appropriate jurisdiction	Federal: 866-487-2365 Longshore: 866-487-2365
Worker advocate: benefits, legal advice, rights, and responsibilities	Ombuds Office for Oregon Workers	https://www.oregon.gov/dcbs/OOW/Pages/index.aspx Phone: 503-378-3351 Toll-free: 800-927-1271

For more information about WCD's Sanctions and Medical Resolution Team, point your camera at the QR Code and follow the link:

